USCIS Electronic Immigration System: ELIS

Webinar will begin at 2:00 p.m. ET

Technical tips for participants:

- To turn on closed captioning, go to the top menu and select Window<Show Closed Captioning.
- For the best audio connect by phone.
- Call 1-866-299-7945, enter 9910420# when prompted and turn down your computer speakers.
- All participants will be muted.
- Type your questions in the chat box during the Q & A portion.





USCIS ELIS

Office of Transformation Coordination September 2014

Webinar Agenda



Define Transformation

Provide USCIS ELIS Overview

Explain USCIS ELIS Resources

Questions

Transformation and USCIS ELIS





Transformation is an agency-wide effort to move immigration services from a paper-based process to an electronic environment



The USCIS Electronic Immigration System (USCIS ELIS):

- ✓ Allows applicants and their representatives to submit benefit requests electronically, including supporting evidence and payment
- ✓ Offers online customer service
- ✓ Provides up-to-date and detailed case status

USCIS ELIS User Groups



User groups will increase as USCIS ELIS expands to include

additional immigration applications.







Most benefit seekers will use USCIS ELIS (as forms and functionalities are developed)

As we develop new USCIS ELIS functionality, and increase the number of form types that can be filed in USCIS ELIS, we anticipate more applicants will visit libraries to e-file applications.

USCIS ELIS Functionality

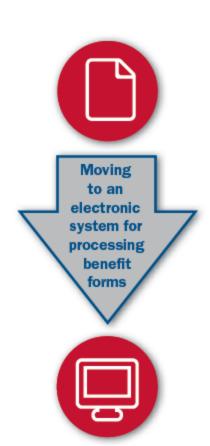


Currently in USCIS ELIS, users can:

- File Form I-539, Application to Extend/Change Nonimmigrant Status.
- Pay \$165 USCIS Immigrant Fee.
- File Form I-526, *Immigrant Petition by Alien Entrepreneur*.
- Access and save documents in USCIS ELIS Document Library.

What's Next for USCIS ELIS?

- Form I-90, Application to Replace Permanent Resident Card
- Technical upgrade will simplify the USCIS ELIS user interface and enable USCIS to become more flexible and increase the speed of system development.



Customer Resources



USCIS provides our customers:

- ✓ Information guides for using USCIS ELIS
- ✓ Answers to frequently asked questions
- ✓ Top tips for filing in USCIS
 ELIS
- ✓ Online support through the Customer Contact Center
- ✓ Videos and tools to assist customers with various features and benefits in USCIS ELIS



Our USCIS ELIS website is: http://www.uscis.gov/uscis-elis

Library Resources



USCIS customers may visit libraries to access USCIS ELIS. In most cases these customers will need access to the following:

- A computer with one of the following Internet browsers:
 - ✓ Microsoft Internet Explorer versions 7, 8, or 9
 - ✓ Mozilla Firefox versions 3 or 4
- A scanner

Additionally customers should bring:

- ✓ All required documentation
- ✓ Government-issued identification
- ✓ Credit card, debit card, or checking account and routing numbers to complete payment online

Applications for Librarians



You can use the resources and information provided to:

- ✓ Provide access to USCIS ELIS information and resources.
- ✓ Prepare for a potential increase in library patrons seeking assistance with electronic filing.
- Check to see if library computers have the necessary browsers.
- ✓ Provide library patrons seeking assistance with USCIS ELIS directions to self-help and customer service support.
- ✓ Provide basic assistance with questions about USCIS ELIS.

Demonstration of Key Features



Setting	Up	an	Ac	CO	unt
	_	_			

Filing an Application or Making a USCIS Immigrant Fee Payment

Upload Evidence

Make Payment

Check Case Status

Key Features of USCIS ELIS





Setting Up an Account

USCIS ELIS Account Creation: uscis.gov/uscis-elis





USCIS ELIS Account Creation: Applicant Login



USCIS Electronic Immigration System (ELIS) Log In

?

SECURE LOG IN

Enter your Email address and your Password

Email Address:

euser@gmail.com

Password:

•••••

Forgot or need to reset your password?

Log In

USCIS Privacy Act Statement [□]

CREATE A NEW ACCOUNT

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

Advantages of a USCIS ELIS Online Account:

- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

Create New Account

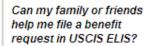
Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who

Reporting Burden Statement

An agency may not conduct or sponsor an information collection and a person is not required to respond to a collection of information unless it display's a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this information collection is estimated at 2 hours and 15 minutes per response. You may send comments concerning this estimate or any other aspect of this collection of information, including suggestions for reducing this burden to rfs.regs@dhs.gov.

FAQs



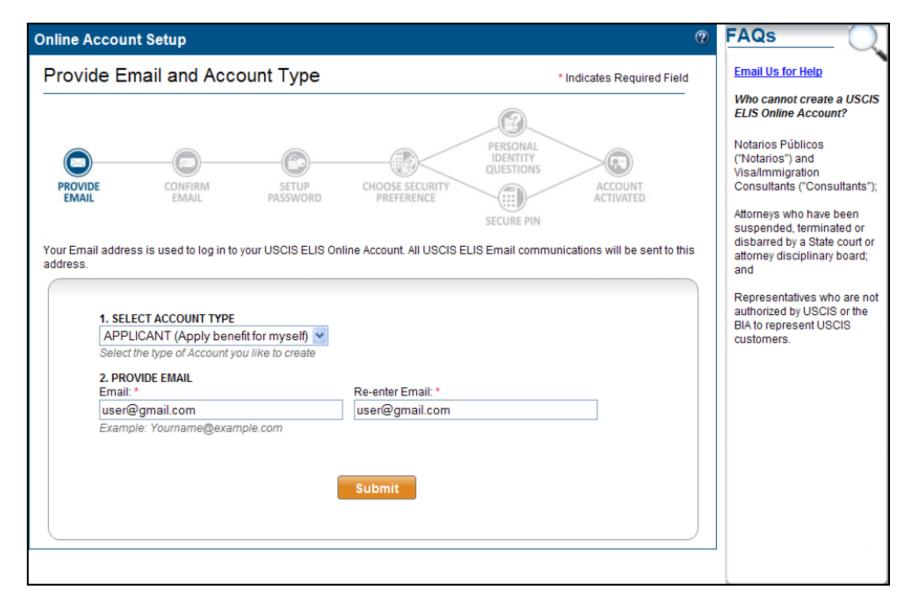
Yes. Family members, neighbors, friends or paid preparers may assist you as you personally complete your benefit request online. They cannot complete your benefit request for you or submit it on your behalf. If you receive assistance in preparing your application, you must identify the person who assisted you by entering the person's name in the Preparer section.

How will I know if USCIS ELIS is temporarily unavailable?

USCIS ELIS will inform account holders who have logged into the system when the system is temporarily unavailable. USCIS also will notify its customers of any temporary system outages at www.uscis.gov. In the unlikely event of a prolonged delay in system availability, your benefit request will be addressed through the current paper filing process.

USCIS ELIS Account Creation: Select Account Type

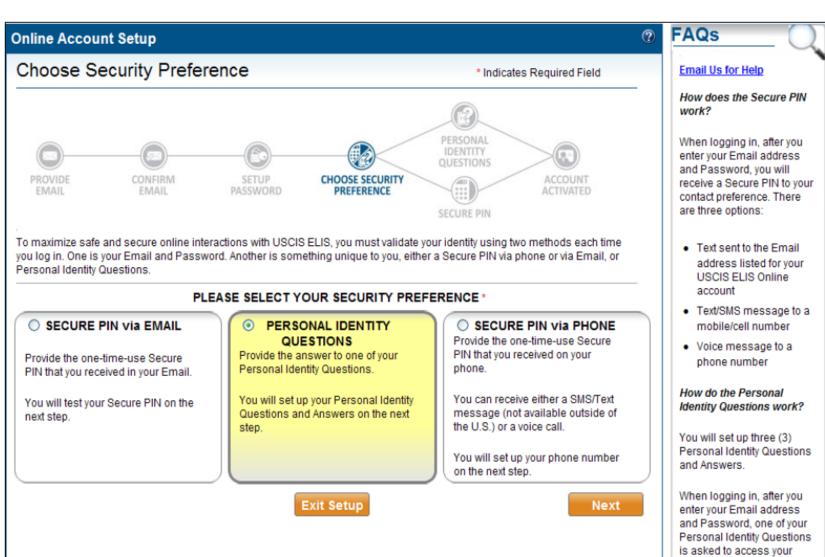




USCIS ELIS Account Creation: Security Preference

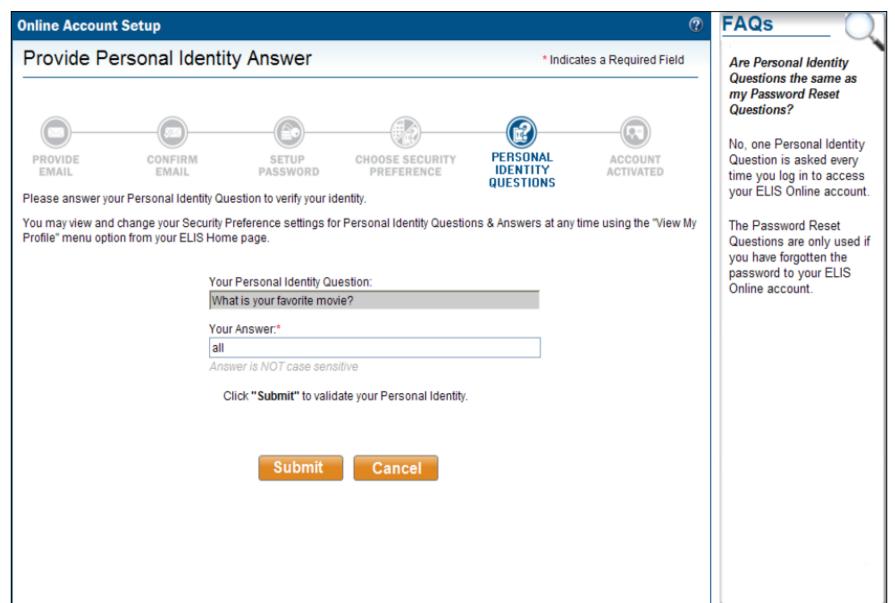


USCIS ELIS Online Account.



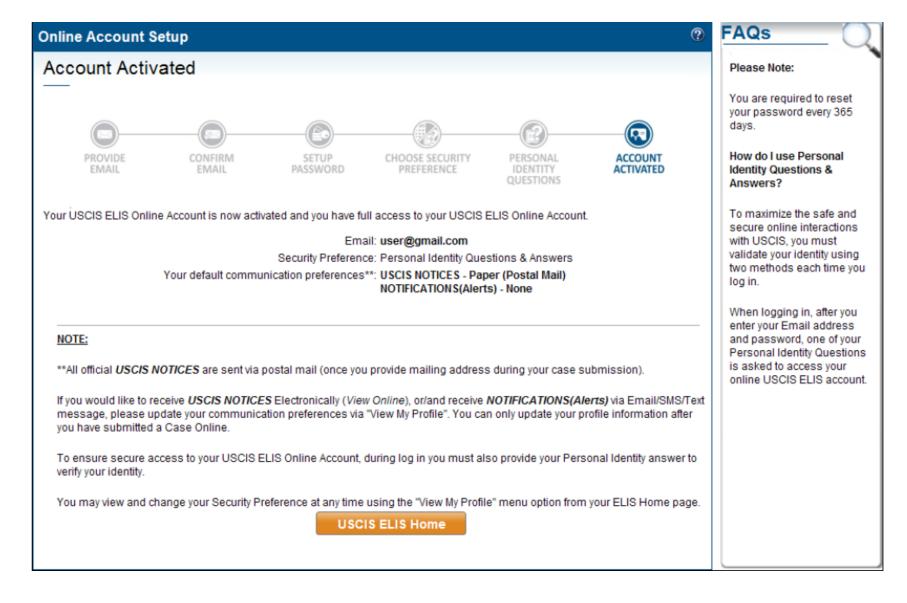
USCIS ELIS Account Creation: Provide Personal Identity Answer





USCIS ELIS Account Creation: Account Activated





Key Features of USCIS ELIS





Filing an Application or Making a USCIS Immigrant Fee Payment

Apply Online

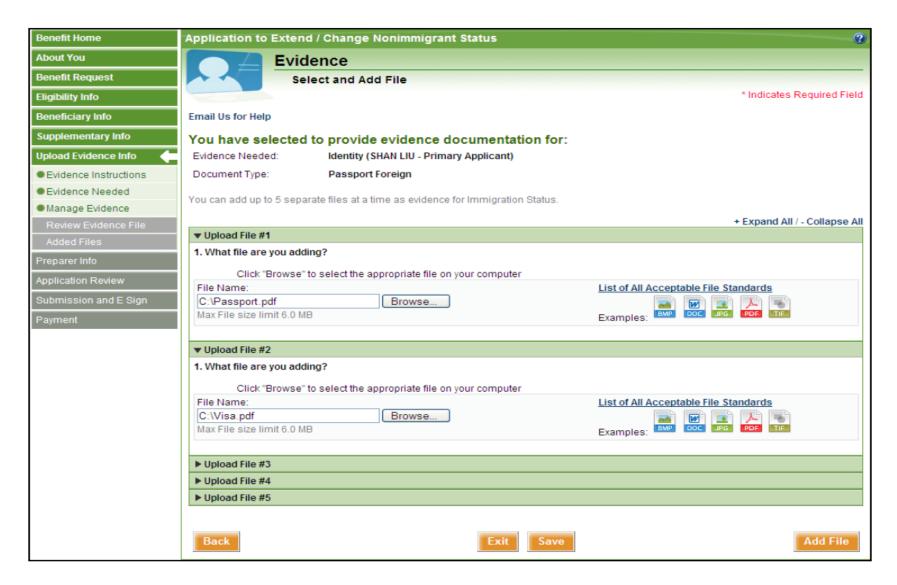




	Available Request Types:*		
	USCIS Immigrant Fee	Make a Request/Payment	
	USCIS Immigrant Fee		
₩ "	Application to Extend/Change Nonimmigrant Status		
	Immigrant Petition by Alien Entrepreneur		

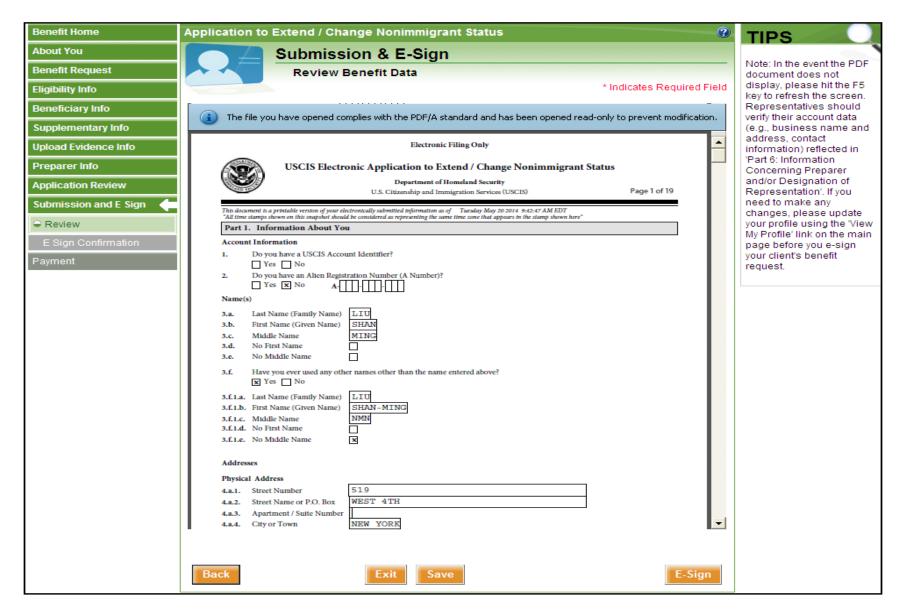
Upload Evidence





Review Benefit Request





E-Signature



Application to E	Extend/Change Nonimmigrant Status	?
	Submission & E-Sign	
	E-Sign * Indicates Req	uired Field
	E-Signature Attestation	^
electronic signatur to establish and m Citizenship and Im eligibility for any im Department of Star understand under am required to reg	I understand that submitting this benefit request and information does not in itself grant me any immigration status or any benefit. By my ure, I certify, swear or affirm, under penalty of perjury under the laws of the United States of America, that all information and evidence submaintain this online account and to seek this benefit is true and correct. I authorize the release of any information from my records that the mmigration Services (USCIS) or any other U.S. Federal agency should need at any time to determine my admissibility to the United States immigration benefit, document, or service sought, including the Social Security Administration, Internal Revenue Service, Department of Juste, Department of Labor, and any vital statistics bureau, licensing entity, or state benefit agency. By my signature, I acknowledge that I are section 262 of the Immigration and Nationality Act (INA), if I am an alien who has been or will be in the United States for more than 30 days gister with USCIS. I understand and acknowledge that, under section 265 of the INA, I am required to provide USCIS with my current physical notice of any change of physical address within 10 days of the change. I understand that USCIS will use the most recent physical address within 10 days of the change. I understand that USCIS will use the most recent physical address within 10 days of the change. I understand that USCIS will use the most recent physical address within 10 days of the Change. I understand that USCIS will use the most recent physical address within 10 days of the change. I understand that USCIS will use the most recent physical address within 10 days of the Change.	U.S. and stice, ys, I ical
SIGNATURE:	Full Name: * USCIS ELIS Password:*	
	Shan Ming Liu Enter your full legal name as it appears in your official government-issued identity document. Enter your USCIS ELIS Online Account password.	
	NOTE: Your typed written full legal name and corresponding USCIS ELIS password submitted electronically as part of this document signifies you as the identified signatory. Back Exit Next	

Make Payment





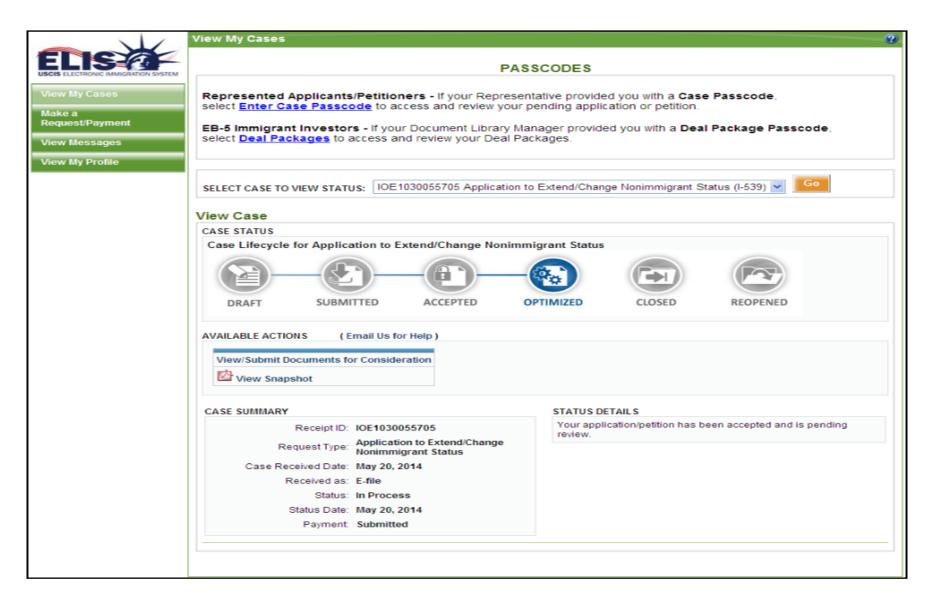
System Message

The system has populated the Payment Date with the next available payment date.

Online Payment	Return to your originating application
Step 1: Enter Payment Information	1 2
Pay Via Bank Account (ACH) About ACH Deb	<u>vit</u>
Required fields are indicated with a red as	sterisk *
es errorades saus	*
Account Holder Name:	
Payment Amount: \$330.00	
Account Type:	*
Routing Number:	*
Account Number:	*
Confirm Account Number:	*
Check Number:	
Routing No	umber Account Number Check Number
1:10 26 9 4	6783 - 9243767390 - 1234
Payment Date: 04/12/2013	
Select the "Continue with ACH Payment"	button to continue to the next step in the ACH Debit Payment Process.
	ntinue with ACH Payment Cancel
Pay Via Plastic Card (PC) (ex: American E	xpress, Discover, Mastercard, VISA)
Required fields are indicated with a red as	

View My Case Status





Questions



For more information on USCIS ELIS,

visit: USCIS.gov/uscis-elis

Questions or feedback:

USCIS-ELIS-Feedback@uscis.dhs.gov